

Radisson
LA CROSSE

SIMPLY
DELIGHTFUL

GUEST
SERVICES

GUEST SERVICES

At Radisson, our team is here to ensure that you have an amazing stay with us – delivered with our signature Yes I Can! service. If there is anything you need during your stay, please dial 20 for Guest Services.



RADISSON REWARDS AMERICAS

[Radisson Rewards Americas](#) provides members an enhanced experience from time of booking to checkout and every moment in-between. Members enjoy Member Only Rates, have access to exclusive benefits, and earn towards free nights across Radisson Hotels Americas portfolio of hotels.



WAKE-UP CALL

To set up a wake-up call to your hotel room telephone, please dial 20 from your guest room phone.



LAUNDRY / DRY CLEANING

We offer laundry and dry-cleaning services. The laundry bag and order form are located in your closet.



HOUSEKEEPING

To request housekeeping related services, please dial 20 from your guest room phone. Safety protocols may be in place for scheduled cleaning services. Please dial 20 for more information.



LUGGAGE ASSISTANCE

If you need a luggage cart or assistance with your luggage at any time during your stay, please dial 20 from your guest room phone.



BUSINESS CENTER

The Business Center is located on the river side of the hotel lobby and is open 24 hours. Please be mindful of other guests who might require access.

HOTEL INFORMATION

We've compiled this directory to provide you with an overview of the services and amenities available to you during your stay at Radisson Hotel La Crosse. If there is anything that we can do to make your stay more enjoyable, please do not hesitate to call on any member of our team. On behalf of the entire team, I would like to thank you for staying with us.



INTERNET

To access our complimentary internet, please open your computer browser and follow log-in instructions.



POOL

Located on the first floor by the Fitness Center by our front desk. Hotel does not have a lifeguard. Policy related to pool activity is located in the pool area. Persons under 16 must be under adult supervision.

Hours: 7:00 AM-10:00 PM



FITNESS CENTER

Enjoy a workout in our Fitness Center located on the first floor adjacent to the pool and by the front desk.

Hours of operation: 5:00 AM-10:00 PM



ROOMS

Radisson Hotel La Crosse is a non-smoking facility. Smoking in a guest room will result in a fine placed on your room account.



PETS

We do allow pets. Guests are required to complete a Guest Pet Registration form upon arrival. Second floor rooms are designated as our "Pet Friendly" rooms.



TRANSPORTATION

Radisson Hotel La Crosse offers a complimentary shuttle to the La Crosse Municipal Airport and the Amtrak Station.

HOTEL INFORMATION *cont'd*



ICE MACHINES & MICROWAVES

We offer ice machines and microwaves on all floors. The machines are located in the stairwell on the north end of each hallway.



VENDING MACHINE & SODA MACHINES

A vending machine, soda machine and a microwave are located in the hotel lobby behind the front desk. Soda machines are located on floors 2-5 and 7th floor.



MEETING & EVENTS

If you are interested in hosting an event with us, please dial 20 from your guest room phone for more information or to speak to one of our sales professionals.



LOCAL INFORMATION / SIGHTS

There is much to see and do in La Crosse! Please feel free to ask any of our team members for recommendations of what to do within the local area. If you are interested in discovering more ideas on your own, visit the [ExploreLaCrosse.com](https://www.explorelacrosse.com) website.



FOOD & DRINK

TRL restaurant & bar is located in hotel lobby across from the front desk. Currently the restaurant is open with limited hours:
[Food Service](#) Fridays & Saturdays from 5pm-8pm; After 8pm, pizza only
[Bar Service](#) Fridays & Saturdays 3pm-11pm

At this point, we do not offer in-room dining. If you are interested in a quick “Grab-N-Go” breakfast, dial 20 and speak to our front desk personnel to receive more information on food options.

Remember, just steps from our front door, you will find many restaurants, pubs, shops and nightlife for your enjoyment.